ICRMP
Member Owned, Member Driven

Idaho Counties Risk Management Program
PO Box 15249
3100 S Vista Ave., Ste. 300
Boise, ID 83715
208.336.3100

Communication and De-escalation Techniques for Patrol

This course is open to all sworn Patrol/Detention Personnel, in any division of Law Enforcement.

This newly updated POST certified class includes updates from Federal Court rulings related to the balancing of Use of Force and De-escalation decisions.

Presented through a combination of classroom lecture and practical exercises, this 2-hour course will provide students with principles and techniques that will help them better handle tense interactions with the public/arrestees/inmates. Topics covered will include:

Four-step communication	**Officer safety**
Uninvolved bystanders	**Video recording devices**
Mental illness factors	**Time vs Need for Action**
Use of Force options	**Confrontational Conversations**

PRESENTED BY: ***Chad Sarmento ICRMP Law Enforcement Risk Manager***

Dates:	**November 10th, 2026**
Time:	**15:00 – 17:00 hours**
Hosted By:	**Spirit Lake Police Department**
Location:	**6155 W. Maine St., Spirit Lake, ID 83869**
Tuition:	**Free for ICRMP members**

This course has been approved for 2 hours of POST training credit.

For more information or to register, please contact Chad Sarmento @ csarmento@icrmp.org