ICRMP
Member Owned, Member Driven

Idaho Counties Risk Management Program
PO Box 15249
3100 S Vista Ave., Ste. 300
Boise, ID 83715
208.336.3100

Communication & De-escalation for Detention Personnel

This course is open to all sworn or non-sworn Command Level Supervisors, or above, in any division of Law Enforcement or related public service agency personnel.

This newly updated POST certified class includes updates for all line to command level staff members.

Presented through a combination of classroom lecture and practical exercises, this 2-hour course will provide students with principles and techniques that will help them better handle tense interactions with the public and those that are going into custody. Topics covered will include:

Four-step communication	**Officer safety**
Uninvolved bystanders	**Video recording devices**
Mental illness factors	**Time vs need for action**

Confrontational Conversations

PRESENTED BY: ***Chad Sarmento ICRMP Director of Risk Management***

Dates:	**December 16th, 2026**
Time:	**15:00 – 17:00 hours**
Hosted By:	**Idaho County Sheriff's Office**
Location:	**155 Airport Rd, Grangeville, ID 83530**
Tuition:	**Free for ICRMP members**

This course has been approved for 2 hours of POST training credit.

For more information or to register, please contact Chad Sarmento @ csarmento@icrmp.org