

Communication & De-escalation for Detention Personnel (Part 2)

This course is open to all sworn or non-sworn Command Level Supervisors, or above, in any division of Law Enforcement or related public service agency personnel.

This newly updated POST certified class includes updates for all line to command level staff members.

Presented through a combination of classroom lecture and practical exercises, this 2-hour course will provide students with principles and techniques that will help them better handle tense interactions with the public and those that are going into custody. Topics covered will include:

Four-step communication	Officer safety
Uninvolved bystanders	Video recording devices
Mental illness factors	Time vs need for action
Confrontational Conversations	

PRESENTED BY: *Chad Sarmento ICRMP Law Enforcement Risk Manager*

Dates: November 10th, 2026
Time: 1800 – 20:00 hours
Hosted By: Clark County Sheriff's Office
Location: 224 W. Main St. Dubois, ID 83423
Tuition: Free for ICRMP members

This course has been approved for 2 hours of POST training credit.

For more information or to register, please contact Chad Sarmento @ csarmento@icrmp.org