

Developmental Disabilities De-escalation and Response

This course is open to all sworn or non-sworn Command Level Supervisors, or above, in any division of Law Enforcement or related public service agency personnel.

This newly updated POST certified class includes updates for all line to command level staff members.

Presented through a combination of classroom lecture and practical exercises, this 2-hour course will provide students with principles and techniques that will help them better handle tense interactions with the public and those that are going into custody. Topics covered will include:

Four-step communication	Officer safety
Uninvolved bystanders	Confrontational Conversations
Disability factors	Time vs need for action
Outside Resource Assistance	

PRESENTED BY: *Chad Sarmento ICRMP Law Enforcement Risk Manager*

Dates:	September 2nd, 2026
Time:	08:00 – 10:00 hours
Hosted By:	Kootenai County Misdemeanor Probation
Location:	Kootenai County Justice Building 324 W. Garden Ave., Coeur d’Alene, ID 83814
Tuition:	Free for ICRMP members

This course has been approved for 2 hours of POST training credit.

For more information or to register, please contact Chad Sarmento @ csarmento@icrmp.org