
Communication & De-escalation for Patrol Personnel

This course is open to all sworn or non-sworn Command Level Supervisors, or above, in any division of Law Enforcement or related public service agency personnel.

This newly updated POST certified class includes updates for all line to command level staff members.

Presented through a combination of classroom lecture and practical exercises, this 4-hour course will provide students with principles and techniques that will help them better handle tense interactions with the public and those that are going into custody. Topics covered will include:

Four-step communication	Officer safety
Uninvolved bystanders	Video recording devices
Mental illness factors	Time vs need for action
Confrontational Conversations	

PRESENTED BY: *Chad Sarmiento ICRMP Law Enforcement Risk Manager*

Dates: March 25th, 2026
Time: 13:00 - 1800 hours
Hosted By: Spirit Lake Police Department
Location: 6155 W. Maine St., Spirit Lake, ID 83869
Tuition: Free for ICRMP members

This course has been approved for 4 hours of POST training credit.

For more information or to register, please contact Chad Sarmiento @ csarmiento@icrmp.org