

## Officer Survival through Communication for Patrol/Detention

This course is open to all sworn or non-sworn Law Enforcement personnel.

This newly updated POST certified class includes updated suggestions for all line to command level staff members.

Presented through a combination of classroom lecture and practical exercises, this 2-hour course will provide students with principles and techniques that will help them better handle tense interactions with the public, focusing on both their survival and effective communication to de-escalate the situation. Topics covered will include:

Four-step communication Officer safety

Uninvolved bystanders Video recording devices
Mental illness factors Time vs need for action

Graham vs. Conner review

PRESENTED BY: Chad Sarmento ICRMP Law Enforcement Risk Manager

**Dates:** February 21<sup>st</sup>, 2024 **Time:** 08:00 – 10:00 hours

Hosted By: Kootenai County Sheriff's Office

Location: 525 S. Clearwater Loop, Post Falls, ID 83854

**Tuition:** Free for ICRMP members

This course has been approved for 2 hours of POST training credit.

For more information or to register, please contact Chad Sarmento (208)246-8203